

Subject:	Air Medical Resources	
Effective:	6/30/2018	<b>Procedure</b>
Update:	12/29/2018	
Reference:		

## **PURPOSE**

To standardize when and how to contact the next available air medical resource to handle medical transports and the order of resources to contact when an air ambulance is needed for a medical call.

## **PROCEDURE**

1. CALSTAR is the primary air ambulance provider for all of Santa Barbara County. CalStar7 is based at the Santa Maria airport.
  - a. CALSTAR is automatically recommended for medical emergencies in several auto-launch zones throughout the county and can be requested when a responding fire or EMS unit feels it is necessary for proper patient care. Responding units should always consider requesting an air ambulance for trauma patients in the northern part of the County.
    - i. When CALSTAR is recommended or requested, they are toned out on Fire Channel 1.
    - ii. Dispatch must follow up with a phone call to CALSTAR dispatch to ensure all relevant information is relayed, to ascertain if the flight is accepted, and ask for an ETA.
  - b. If CALSTAR declines a flight or if their ETA is greater than 30 minutes, the next available air resource should be contacted.
  
2. For land requests, the county is divided into North and South, roughly from Farren Rd. at Highway 101 northeasterly through Paradise Rd. at Highway 154 to Highway 166 at Highway 33.
  - a. For a request of an air medical resource in South County, contact:
    - i. CALSTAR – **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED]
    - ii. Santa Barbara County Air Support Hangar - **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED]
      1. When County Fire is flying as a medical resource, the paramedic from Fire Station 32 must respond on the aircraft.
        - a. Tone out Fire Station 32 to respond to the airport.
        - b. When the paramedic from Fire Station 32 is aboard an aircraft, the station is technically out of service and the next in engine will need to respond to calls in their place until the paramedic is returned to the station.

2. Send an Aviation Management page "Air Support requested for [reason]."
3. If air support is cancelled, send an Aviation Management page "Air Support request cancelled [reason]."
4. If air support responds, upon completion of the call, send an Aviation management page "Air Support call completed."
- iii. Ventura County Sheriff's Department Dispatch Supervisor - **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED].
- b. For a request of an air medical resource in North County, contact:
  - i. CALSTAR - **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED].
  - ii. Santa Barbara County Air Support Hangar - **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED]
    1. When County Fire is flying as a medical resource, the paramedic from Fire Station 32 must respond on the aircraft.
      - a. Tone out Fire Station 32 to respond to the airport.
      - b. When the paramedic from Fire Station 32 is aboard an aircraft, the station is technically out of service and the next in engine will need to respond to calls in their place until the paramedic is returned to the station.
    2. Send an Aviation Management page "Air Support requested for [reason]."
    3. If air support is cancelled, send an Aviation Management page "Air Support request cancelled [reason]."
    4. If air support responds, upon completion of the call, send an Aviation management page "Air Support call completed."
  - iii. CHP Helicopter Hangar - **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED], Private Hangar Line - **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED], CHP Dispatch - **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED].
3. For sea rescue requests, contact the U.S. Coast Guard, Long Beach - **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED], [REDACTED] or [REDACTED], as this is their response area. The helicopter is normally launched from Point Mugu, however all requests must be made through the Command Center in Long Beach.
4. If a call for CALSTAR is not automatically generated (i.e., the request is made by AMR rather than being generated from an auto-launch zone), build a Fire call with the Call Type "Cal Star/Helicopter" so the request is documented in CAD with accurate time stamps.
5. For island rescue or medical requests, air resources are requested in the following order:

- a. Santa Barbara County Air Support Hangar **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED]
    - i. Upon conversation with the Pilot, the Pilot will determine availability and unit capabilities for County Air Support Unit Response.
    - ii. Complete an Aviation Management page as outlined above.
  - [REDACTED] Coast Guard **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED]  
[REDACTED]
  - c. Ventura County Sheriff's Dispatch Supervisor **CONFIDENTIAL INFORMATION REDACTED:** [REDACTED]
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- 6. Whenever an air medical resource is requested, cancelled, or is unavailable, clearly document it in CAD.
  - 7. \*Santa Barbara County Air Support (Santa Ynez) works 0800-1800 and is on on-call status from 1800-0800. General "call back time" is minimum of one hour.
  - 8. \*California Highway Patrol (Paso Robles) works 0600-0000 and is on on-call status 0000-0600. General "call back time" is a minimum of one hour.
  - 9. \*Ventura County Sheriff's Department (Ventura) works 0800-1800 and is on on-call status from 1800-0800. General "call back time" is a minimum of one hour.