Subject:	**CAD Notation of 081 and Tracking of Response Times**	
Effective:	**7/6/2018**	**Procedure**
Update:		
Reference:		

BACKGROUND

The Behavioral Sciences Unit (BSU) is attempting to capture data related to the number of mentally ill (081) individuals contacted by our department and how long the contacts take. This data is necessary to justify the need to assign deputies to the BSU for real-time responses, support the need for a deputy to write 5150 holds, and to apply for grants to fund the program.

In order to be able to search for the information, a common phrase or word will need to be used. Additionally, response times for mental health responses by other agencies will need to be tracked. This procedure will go into effect IMMEDIATELY.

PROCEDURE

1. Dispatch will use the notation "081" when there is an underlying mental health nexus to the call.

2. Dispatch will add the notation "081" to the comment section of an incident when:
    a. CAD has:
        i. Premise history that indicates the person is 081
            1. Notation would be "PRIOR CONTACTS REPORT SUBJECT IS 081"
        ii. A caution note stating someone is 081
            1. If the caution note is automatically displayed, no notation is needed
            2. If caution note does not automatically display, notation would be "CAUTION NOTE OF 081 SUBJECT AT LOCATION"
    b. The deputy:
        i. Requests CARES, SAFETY, or any other Behavioral Health Team
            1. Notation would be "REQUEST [TEAM NAME] FOR 081"
        ii. Requests an ambulance for 5150 transport or for a "self-commit" to the hospital
            1. Notation would be "FOR TRANSPORT OF 081"
        iii. Notifies dispatch the subject is 081
            1. Notation would be "PER [DEPUTY NAME], SUBJECT IS 081"
    c. The caller:

       i.   Reports the person is a client or under the care of any Behavioral Health Team/Department
   1. Notation would be "CALLER REPORTS SUBJECT IS 081"
      ii.   Is requesting assistance from a Behavioral Health Team including the request of a CIT deputy
   1. Notation would be "CALLER REPORTS SUBJECT IS 081"
d. Dispatch will not presume a caller or subject is 081 based on statements alone. The caller needs to explicitly state they are (or the person s/he is calling about is) 081.
       i.   If the caller is making statements or sounds 081, it is better to document exactly what the subject is saying. Other medical issues and drug or alcohol abuse can mimic 081 behavior. When the deputy arrives, s/he will make the determination if the subject is actually 081.

3. Dispatch will notate in the comment section of the call:
   a. The time that CARES, SAFETY, or other behavioral health agency:
       i.   Is requested
      ii.   The time dispatch is able to make contact with a worker
     iii.   (When applicable) Any issues reaching a worker or delay in their response
   b. (When applicable) The time an ambulance is requested in place of a response by the mental health agency
       i.   When an ambulance is added to this type of call use (unless there is an overriding medical issue with the patient):
   1. Call Description will be *PSYCH/Behavioral Code 2~EMS, or
   2. Call Type 5150F~Fire
   c. (When applicable) The on-scene time of the agency as reported by the deputy (i.e. CARES 97)

Note: The notation does not need to be the exact wording as listed above BUT 081 must be in the comment section of the incident. It is good practice to document where the information came from in case the incident goes to court.