

Subject:	No Fire Response Non-Emergent to Authorized Locations	
Effective:	11/5/15	Procedure
Update:		
Reference:		

PURPOSE

To outline the procedure for no response or cancelled response on non-emergent (Code 2) medical responses to authorized facilities by Santa Barbara County Fire.

PROCEDURE

1. Santa Barbara County Fire has been authorized by the Santa Barbara County Emergency Medical Services Agency to discontinue responding an engine Code 2 except when confirming an obvious or expected death to medical calls at the following authorized facilities.

Buena Vista Care Center, 160 S. Patterson Av.

***Career Counseling Center, Building 599, UCSB Campus**

Heritage House, 5200 Hollister Av.

***Isla Vista Foot Patrol, 6504 Trigo Rd.**

Maravilla (Assisted Living Only), 5500 Calle Real

Psychiatric Health Facility (PHF), 315 Camino del Remedio

***Santa Barbara County Jail, 4436 Calle Real**

Santa Barbara Health Clinic, 345 Camino del Remedio

***Student Health, Building 558, UCSB Campus**

The Atterdag Village, 636 Atterdag Rd., Solvang

Veterans Affairs (VA) Clinic, 4440 Calle Real

***See #3 below**

2. The EMD dispatcher will follow normal procedures for answering and interrogating all medical calls.
 - a. As soon as the location and call type is determined, enter the appropriate star-coded call type and location and tab off to send the call to the queue.
 - b. The fire dispatcher will follow normal procedures and dispatch the call emergent (Code 3) until the response is determined to be down-graded to Code 2.
 - i. All "Alpha" determinate codes indicate a Code 2 response.
 - ii. A fire engine will continue in for 9Bxx determinate codes in order to confirm obvious or expected deaths.

1. It is still required to answer and dispatch all emergent calls within 60 seconds, 90% of the time.
 - iii. The fire dispatcher will notify the responding engine that the call has been down-graded and if the response is to one of the authorized facilities, the engine company will immediately status themselves as “available” and the incident will be closed with the reason “cancelled enroute”.
 - iv. The EMD dispatcher shall add and share a comment to the call that states, “Per EMD, reduce medics to code 2 and cancel fire engine.”
 1. For calls to any doctor’s office that are reduced to Code 2, it is the Fire Captain’s discretion to continue in or to place themselves available. It is his responsibility to read the ProQA information and any other added comments on the MDC to make his determination on response.
3. Per the EMD Plan, EMS related calls that do not require EMD include:
- a. On view requests from any local Law Enforcement agency, including jail or prison staff.
 - i. Santa Barbara County Jail, 4436 Calle Real
 - ii. Isla Vista Foot Patrol (Deputy request), 6504 Trigo Rd
 1. Code 2 requests from the above locations should be entered into the call-taking screens as EMS Call Description “*C2-No Fire”.
 - iii. Mental health transports from UCSB Student Health Center, Building #558, UCSB Campus or the UCSB Career Counseling Center, Building #599, UCSB Campus
 1. Mental health transports from the above locations should be entered into the call taking screen as FIRE Call Type “5150/MH Transport”.
 - b. If an ambulance crew requires assistance for any reason, they may request an engine be dispatched also.
 - c. This procedure in no way changes the Fire Department’s response to Code 3 medical calls at any of the authorized facilities.
 - d. Caution notes will be added to each location to remind the dispatcher that there is no fire Code 2 medical response to the authorized facilities.